

APRIL 2023

VOLUME 09

The IISSM News

The International Institute of Security and Safety Management



Editorial

Dear Readers,

Season's Greetings to you all!

The summer (in India or say North hemisphere) is supposed to have arrived as soon as the Sun crosses the Equator and moves towards North in general. But for India, beginning of summer is considered with arrival of Chaitra Navaratra or Ram Navami, followed by famous Bihu, Ugadi, Gudi Padwa, Satuni, Poila Boishakh and last but not the least, 'The Baisakhi'. All these festivals mark the beginning of the summer which is more or less very harsh in Indian peninsula. Coming to the significance of Baisakhi that on this very day of 13 April 1699, Sri Guru Govind Singh, Tenth Guru, had laid the foundation of the Sikh Panth (Sect) at Anandpur Sahib (Punjab). Lakhs of people of all faiths and sects congregate at Anandpur Sahib every year to celebrate the day, offer prayers to the Guru and have Langar (community kitchen). Despite big gatherings in India, be it the Kumbh or Baisakhi at Anandpur Sahib or congregation at Puri for Rath yatra, we have had no experience of any security or Law and Order problem and that is the beauty of our culture of which we should be proud of!

Meanwhile, heat on the global geo political front is not cooling at all and tensions appear to be increasing day by day. Some or other problem between nations are flaring or hotting up day by day, be it in Armenia-Azerbaijan, or Middle East or in Indo-Pacific. Our borders are also simmering in the North, fortunately dialogue

is still on and we are hopeful that things will be resolved peacefully.

On the Covid front, there was sudden spurt in the beginning of April in the country and elsewhere, it was learnt that one of the Pharma giant has had allegedly been trying to mutate the virus in such a way that it keeps infecting the people even if they have been administered vaccines previously. Something very bizarre! Sudden spurt in numbers has sparked fear amongst the people and the governments as the production of Covid vaccines were almost Zero in India and held no stock to tackle the problem, had it gone berserk. Fortunately the positivity rate has slowed down and vaccines are being produced by the Serum Institute of India. Checks and balances are in place now but we cannot be complacent about it. Guard must not be lowered!

At the end, I would like to end with one line prayer:

**Sarve Bhavantu Sukhinah,
Sarve Santu Niramayah!**

(May all be happy and healthy!)

**Jai Hind!
Col (Dr.) MP Sen**



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“Terrorism: Threat to Hospitality Industry and Risk Mitigation”

Suhas Raorane

(CSP (VC) April 2023 batch



Today, there are over 1377 star category hotels in India. They range from economy hotels to upscale boutique establishments, luxury resorts and international chains. The threat and impact that terror and pose to them may differ based on factors like their Sizes, Location and Clientele.

Regardless of ideology or method, all terror attacks share the same goal of drawing attention to their cause. Many terrorist groups now have an online presence, connecting supporters and coordinating large-scale attacks on hotels, malls, and other similar locations.

What makes hotels attractive targets

- Some Hotels have large, constant flow of people
- Attacks involving international tourists may draw global media attention
- Attacking hotels can impact the local economy by reducing tourism
- It is relatively easy to conduct reconnaissance, find floor plans, photographs, and panoramic video clips of public areas often available over the Internet.

- Hotels hold a host of valuable personal and financial data of their guests, such as payment card details and passport information
- Hotels are open environments with multiple points of entrance and egress and a constant flow of traffic, including hotel guests and visitors, staff, merchants, and delivery people.

Hotels of all sizes may be targets

The targeting of hotels by terrorist organizations is not a new phenomenon. The Mumbai Attacks: Transnational terrorism struck the international hotel industry with a vengeance in 2008. On Thanksgiving day, a team of ten highly trained assassins, armed with assault rifles, submachine guns, hand grenades, along with satellite phones, BlackBerries, and other high tech devices, launched a three-day siege in Mumbai, India's financial and entertainment capital, killing 166 and injuring 300. Among their targets were two of the city's landmark five-star properties: the Taj Mahal Palace and Tower and the Oberoi Trident complex. Western tourists and businesspeople appear to have been singled out by the assailants for execution, and the final death toll included 28 foreign nationals, six of which were Americans.

Possible consequences of a terror attack include:

- Loss of lives amongst your employees and guests
- Dramatic drop in tourism and hotel occupancy
- Disruptions to your supply chains
- Damage to your hotel's image and reputation
- Falling revenue as guests avoid hotels that are not properly secured

Key Roles & Responsibilities

Most hotels have similar roles that need to be filled, while larger hotel may dedicate an entire department to one area, smaller hotels typically have single individual filling multiples roles.

But regardless of the scope of their responsibilities, every individual plays an important part in working together with other departments to create a safe, secure environment for other employees and guests.

Protecting Your Workplace

A terror attack at a poorly protected workplace could result in injuries and loss of lives of employees. Hotels can also incur costs from rebuilding, insurance pay-outs, lower profits, the loss of investor confidence and dropping employee morale.

Deter - Implement measures that make potential attackers see your hotel as to difficult, risky or Dangerous to strike.

Delay - Put physical and system barriers to slow the progress of an attack on your hotel, allowing security team to respond and mitigate harm.

Detect - Find and address signs of terrorism as early as possible, lowering the harm or threat they pose.

Deny - Safeguard employees and guests by ensuring that only authorised persons can access important information or areas.
Security Personnel –

- Ensure all employees are familiar with ERPs* and evacuation plans, and instruct them to avoid Assembly Areas during terror incidents.
- Establish lockdown procedures and

secure emergency storage or shelters

- Create guidelines to act on the presence of suspicious vehicles, people or items.

Non-Security Operations –

- Apply procedures to verify guests' identities if keys are lost
- Stay alert to possible signs of terror related activity
- During a crisis, help to ensure all guests are accounted for and kept aware of any developments that may occur

Senior Management -

- Create business continuity and communications plans for terror attacks
- Regularly evaluate and upgrade security measures in exterior and interior areas.

Responding in the Event of a Terror Attack
In the event of a terror attack, knowing how to respond swiftly and decisively amidst the chaos can make the difference between life and death.

- If at the site of an attack, Run, Hide, and Tell
- Immediately Perform Improvised First Aid Skills (IFAS), or Press, Tie and Tell, to stop the bleeding of casualties
- Cooperate with appointed hotel employees and security personnel as they evacuate employees and hotel guests
- Instruct employees and hotel guests to run as far as possible from the site of attack Find remote ways to check on the safety of employees (e.g. update on safety status via group chats)
- Provide the police and authorities with any relevant information to facilitate investigations

- Avoid circulating internal information, photos, or videos via social media, as doing so may create unnecessary panic and misinformation

Identifying Terror Threats

There is no single feature that will identify an individual as a terrorist, or evident signs that a place is about to be attacked. However, many terrorists follow similar patterns when planning or preparing to attack a site.

How might a terrorist threaten your hotel's security?

- Collect information to plan an attack
Action Taken - Taking photos of restricted areas, security personnel, security cameras, etc.

Asking about how many people will be around at different times, what your security strength is, which areas are restricted, etc.?

- **Test your Hotel security**

Action Taken - Pretending to be lost and attempting to open locked doors or enter secured areas.

Setting of Fire and Security Alarms to learn how long authorities take to respond .

Saying they have lost their room key and need a replacement, without providing any ID

- **Raise funds and get supplies**

Action Taken - Leaving a booked hotel room vacant, and using it as an address for packages and supplies to be delivered to. Meeting with supporters and holding discussions in a hotel room.

- Prepare to attack, or carry out an attack

Action Taken - Leaving behind a bag or small object and watching how long it takes before it is noticed, reported or picked up by security.

Sending in people to walk around the

premises and planning

Identifying Terror Threats by Various departments

Employees working in public areas, such as the concierge and reception, mailroom and F&B areas should be on the alert for suspicious behaviour from guests and visitors. Security personnel and maintenance employees also have a responsibility to react promptly by investigating any possible security breaches.

- Attempting to hide their identity or not giving personal details when checking in
- Parcels or packages which seem odd (no address, strange sizes)
- Using cash for big purchases, or a credit card which does not match their name
- Investigating hotel entrances and exits, or trying to enter employee-only areas
- Strongly refusing help to carry or move heavy luggage
- Baggage left unattended or abandoned in out of the way places.

Housekeeping Department

Employees in Housekeeping should always be looking out for signs of suspicious behaviour or activities. These include actions like refusing to have their room cleaned, occupying their room for long periods, or meeting with unauthorised visitors.

- Detailed notes or maps of places of Tourist attraction.
- Excessive amounts of baggage for a room with few guests
- Weapons, ammunition, or materials to make a bomb-like screws, nails or ball bearings
- Electronic components, electrical

tape, batteries and wires

- Fire alarms or smoke detectors being tampered with (i.e. removed or disabled)
- Burn marks or odd discolorations on furniture that were not previously present
- Strange chemical odours, like cleaning solvents and fuels.
- Parcels with excessive use of adhesive tape, boxes and receipts for chemicals

Trainings to Employees.

To train the team on Trainings like See something say something.

Preventing and reacting to Active attack solutions.

Lockdown procedures

Mock drills with Local police, Fire department and ATS Team.

Conclusion

Terrorism has become a global threat, which needs to be controlled from the initial level. The law enforcing agencies alone cannot control terrorism. The people in the world will also have to unite in order to face this growing threat of terrorism and always be vigilant about suspicious behaviour from individual person around them this will help to save life and create damage to the society. If you see, something say something.

(About the Author: Suhas Raorane has been our student of the CSP(VC) April 2023 Batch. He is one of the finest and seasoned Security Professional and specialises in Hotel Security. Presently serving the Hotel Hilton, Mumbai).

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The Digital India Mission – The Vision and the Mission

The Power to empower via Digitization, Digitalization, and Deployment of online services to transform India into a digitally empowered society and a knowledge economy

Rajan Medhekar, DG IISSM

Digital India is the Government of India's flagship program, to transform India into a digitally enabled society and knowledge economy. The programme's objective is to improve the nationwide web infrastructure so that citizens can easily access government services online.

Shri Narendra Modi, India's Prime Minister, launched the programme in July 2015. The programme's mission is to revolutionize India by utilizing information technology (IT) as the next phase of India's growth engine. This would help to enhance the country's social and economic prosperity while also digitally empowering society by incorporating digital technology into the public service ecosystem.

The program has three basic



components – Digitization, Digitalization, and Deployment of online services and data to make government services available to all citizens of India:

- Digitization is the process of transforming analogue data into digital data.
- Digitalization, on the other hand, refers to the use of digital tools to improve current

processes.

- The deployment of online services and data entails the use of technology to make government services available to Indian citizens.

Woven together these three components would help in the effective delivery of public services to the citizens of India, thus, enabling a digitally empowered society.

The goal of Digital India is to give every citizen basic online infrastructure, including high-speed internet connectivity, and to foster digital literacy among the Indian population. The programme also intends to make digital services such as healthcare, education, banking, and other government services more accessible. The program also aims to provide easy access to digital services such as healthcare, education, banking, and other government services.

The government has launched various initiatives under the Digital India program, such as BharatNet, Digital Locker, and eSign, to achieve these objectives.

- The BharatNet initiative aims to provide high-speed broadband connectivity to over 2.5 lakh gram panchayats across India. This would enable citizens of India to access government services easily, irrespective of their location, and promote digital literacy among the citizens of India.
- The Digital Locker initiative aims to provide a secure online platform to store and share digital documents, thus eliminating the need for physical documents. This would help in reducing the use of paper,

saving time, and promoting the effective delivery of public services to citizens of India.

- The eSign initiative aims to provide a secure online platform to sign digital documents using Aadhaar authentication. This would enable citizens of India to sign documents easily and promote digital literacy among the citizens of India.

The Digital India program also aims to promote digital literacy among the citizens of India through various initiatives such as the Pradhan Mantri Gramin Digital Saksharta Abhiyaan (PMGDISHA) and the National Digital Literacy Mission (NDLM).

While the PMGDISHA aims to provide digital literacy to 60 million rural households across India, NDLM aims to provide digital literacy to over 20 million citizens of India, including students, farmers, and the elderly. These two initiatives would help in promoting the effective delivery of public services to a very vast majority of our citizens across urban and rural areas and covering all age groups, thus digitally empowering society as a whole.

Digital India, aims at transforming India into a knowledge-based society and economy. As part of the program, every citizen will receive basic online infrastructure. This programme also intends to improve digital literacy among all citizens of India. It is now up to each one of us to seize this opportunity and make the Government of India's vision a reality.



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COURSE REPORT

Certified Security Practitioners' Course (VC)

(08-09 & 15-16 April 2023)



The Certified Security Practitioner Course has been conducted by IISSM (08-09 & 15-16 April 2023, Weekend Course) on virtual platform. The participants were from Mumbai, Pune, Vizag and Gurugram.

The sessions covered the topics like Concepts Corporate security, Fire safety Management, Risk Management, Disaster Risk Management, Fire Safety Management and Evacuation (National Building Code and NFPA Standards), IEDs and Bomb threat handling, Technological Application in Security Management including Drones and X-BIS system, Hotel and Hospital Security, Incidence Response System & Crisis Management Framework, Corporate Vigilance - Overview & Preventive Aspects, Arms Act and Arms Licensing, , PSAR Act - 2005 - Need for review, Executive Protection and Role of PSOs, Cyber Security

& Data Protection, and Business Continuity Planning. In addition, a Class Room Crisis Simulation Exercise, on Flood Situation Management was conducted which was highly appreciated.

In addition, Access Control, CCTV Control Room Operations, Visitors Management and Parking management were introduced. Drones and their use in Security Management and Fire Fighting were also discussed in detail which were very well received.

The Faculty Members who conducted the Course were:

Brig A K Pathak (Retd) & Col (Dr.) M P Sen (Retd): IISSM Faculties

Brig (Dr.) VK Dutta (Retd) and Mr. S Thamodaran : Guest Faculties



Quotes from Participants on Overall Assessment of the Course are mentioned below:-



Mr Pradeep Kumar, Senior Manager, Shadowfax Technologies Pvt Ltd, Haryana

“Very good programme organized by the IISSM ... adding value to our professional carrier. This (course) is Knowledge enhancing for the current profile.”



Mr Vijay Kulkarni, WIPRO, Thane, Mumbai

“Thank you very much for the elaborate and well-explained presentations. I truly enjoyed this course. I appreciate how the instructors surveyed the class before to get a sense of what we all wanted to take away from the course. The instructors were fantastic – very knowledgeable and willing to answer questions as they came up”.



Mr Suhas Dattaram Raorane, Security Manager, Hilton Mumbai International Airport, Andheri East, Mumbai

“The training session was very informative. All the session and topics were covered very well and the question & answers during the session helped us to learn a lot.”



Mr Veerla V S Rao, CSO, India Cement Limited, Kadapa, AP

“The course was referred by one of my Senior colleague who did this course 3 years back. I was impressed with his knowledge and have been asking for the secret, he referred me to do this CSP course. Accordingly, I joined the course. I feel fortunate to get such inputs from such highly motivated and very talented trainers who have helped to expand my horizon I will always be grateful for designing such comprehensive, concise and interactive training programme...”

COURSE REPORT

Access Control, CCTV and Control Room Operations Management Course (VC)

(22 Apr' 2023)

A specially designed Course named 'Access Control, CCTV Control Room Security Management' has been conducted by IISSM (22 April 2023, one day course) at Piramal Realty, Agastya Corporate Park, LBS Road, Kurla, Mumbai. All the participants were from PRL Mumbai.



Introductory Session

The topics covered were: Basic Concepts on Electronic Security Systems and Access Control Management, Technological Application in Security Management including Drones and X-BIS system, CCTV and Control Room Operations, Visitors and Parking

Management and Cyber Security & Data Protection. The details of practical handling of Control Room and criticalities were very well appreciated.

The Faculty Members who conducted the Course were:

Col (Dr.) M P Sen (Retd):
IISSM Faculties

Mr. S Thamodaran : Guest
Faculty from Cognizent,
Mumbai



(Col Sen MP and Mr. S Thamodaran with the participants)

SECURITY

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(Virtual Class)



- Are you a seasoned security practitioner ?
- Have you upgraded yourself with the recent developments in security systems ?
- Have you undergone a refresher course in the recent past ?
- If your answer is "NO" then come and join our next CSP (VC) and be a Certified Security Practitioner.

The Certified Security Practitioner course is the most popular programme of IISSM ever since 1992.

Various companies such as : ACC Cements, ACE Detective, Adani Power, American Express, Bank of India, Bharfi Airtel Limited etc., attended the course and get CERTIFIED as CSP.

Course Details

- Risk Assessment.
- Industrial Security in different settings.
- Security Survey and Audit
- Aviation Security including BIS (Baggage Scanning & Interpretation).
- Security in Shopping Malls / Hotels, Hospitals and Banks.
- IEDs and Bomb threat handling.
- Fire Safety Management.
- Disaster Risk Management.
- Business Continuity Plan.
- Technology Applications In Security Management.
- Cyber Security & Data Protection
- Pandemics and Response Management
- Arms Act and Arms Licensing.
- PSAR Act 2005 HR Aspects.
- Case Studies and sharing of Best Practices.

Course Director

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Presently, DDG (Academics) and Faculty at IISSM.

Who should attend ?

- Chief of Security
- Head's of Administration
- Entrepreneurs desirous of running and managing their own companies
- Practicing Security Safety, Fire and Disaster Management Professionals.
- Freshly retired Defence Officers/ Para Military Force/ Police officers

Fee : Rs.20,000/-
(plus GST 18% applicable)

Feedback from Participants

"Very good program organized by the IISSM and it is adding value to our professional carrier. This is enhancing our knowledge about the current profile."

Pardeep Kumar,
Shadowfax Technology Pvt Ltd.

"Thank you very much for the elaborative and well-explained presentation. I truly enjoyed this course. I appreciated how the instructor surveyed the class before to get a sense of what we all wanted to take away from the course. The instructors were fantastic—very knowledgeable and willing to answer questions as they came up."

Vijay Kulkarni
Wipro Ltd.

6-7 & 13-14
May 2023
1000-1700 hrs.
Weekend Course
Virtual Class

Certificate Course in Disaster Management & Business Continuity Planning (Virtual Classroom)



06-07 & 13-14 MAY 2023
1000 -1700 HRS

“Really Appreciative of the way it was conducted... it was beyond expectation.”

Lt Col Surash N (Retd), Chief Security Officer
South Indian Bank, Trichur

Who should attend ?

Disaster Management & BCP is a useful capsule for Industrial Supervisors, Plant Managers, Security & Compliance Officer and those responsible for framing, disseminating and executing business policies.

Course Details :

- Introduction to Disasters and Framework.
- Fire Safety Management.
- Earthquakes and Safety Norms.
- Response Management in Floods.
- Industrial Safety.
- Crisis Management Framework in Organisations.
- Disaster Management in CBRN Backdrop.
- Cyber Security and Data Protection.
- Disaster Risk Reduction Strategies

- (Sendai Framework and SDGs).
- Technological Applications in Disaster Management.
- Pandemic Management.
- Business Continuity Planning & Risk Management.
- Climate Change and Global Governance.
- Response Management in Tsunami and Cyclones.
- Crisis Simulation Exercise in Classroom.

Course Director :

Col (Dr) MP Sen (Retd) is highly accomplished professional with 32 years of experience (21 years in Army) in the fields of Telecom infrastructure business, Cyber Security and Defence Strategy. In addition, he also has been into the education as CEO of Marudhara Education Group and raised Marudhara Defence Academy at Laxmangarh, Rajasthan.

He is M.Sc (Physics), M.Tech in (Telecom & IT), M.Sc (Defence & Strategic Studies), PGD(HR) and Ph.D from Jadavpur University, Kolkata.

Presently he is the Director – Courses at International Institute of Security and Safety Management, New Delhi.

Course Fee : Rs.20,000/- (Rupees Twenty Thousand) plus 18% GST.

Contact :

Ms. Rajshri Kumari : 9999 211 650
mail at rajshri.kumari@iissm.com
Mr. Vinod Rawat : 9582 026 101
mail at vinod.rawat@iissm.com
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Access Control and CCTV Room Management Course

ARE YOUR PREMISES SAFE & SECURE ?

20 21

May - 2023
Virtual Class

With rapidly changing Security Scenario due to Technology and Threats, the need for awareness and training to protect our Premises becomes increasingly critical. Therefore, Programme is designed on Convergence of the two vital areas - Physical and Information Security that go hand in hand in Corporate Security today.

Who Should attend?

This unique Course has been designed keeping in mind Security, Safety & Fire Supervisors (the main stream and backbone of the Security Industry today) who are eager to up skill their knowledge on the Subject and be prepared for higher responsibility.

Course Contents :

1. The Changing Pattern of Crime in India.
2. Comprehensive Industrial and Corporate Security & Safety Management - An Insight.
3. Information Security, Cyber Frauds and Data protection.
4. Control Room operations and comprehensive CCTV Audit.
5. Case Studies on Access Control Management.
6. Technology in Security & Safety Management - Access Control Systems, CCTV and its Usefulness, Biometric Devices in use, RFID and Its Optimal use.
7. Physical Resource Management - Visitor's Parking Systems, Escalators Faults & Safety, Entry - Exit Management, QRTs (Effective and Useful Tips), Functioning of a Control Room.
8. Useful Dos and Don'ts in Safety Management.

Course Director:

Brig (Retd) A K Pathak CSP, CDM &BCP, CFSM was commissioned into the Armoured Corps of the Indian Army in 1974. During service held various Command, Staff and Instructional appointments. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army.

Post retirement has been General Manager Security in the Paper Industry. Presently employed as Faculty at IISSM.

Course Fee :

Registration Fee : Rs.10000/- (Rupees Ten Thousand only) plus GST 18% applicable.
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17 - 19 May, 2023

1000 - 1700 hrs. (Weekdays Course)

Virtual Class

Fee : Rs.15,000/-

plus 18% GST applicable

Fire Safety Management Course

Contact

**Ms. Rajshri Kumari on 9999211650 and
Mr. Vinod Rawat on 9582026101**

WHO SHOULD ATTEND ?

The course is mandatory for security and compliance officers, Fire fighting staff, Industrial Supervisors, Plant Managers and those responsible for framing, disseminating and executing Fire plan in Industries, Hospital, Hotels, Corporate and other Business houses.

OBJECTIVES :

The main objectives of Fire Safety : The first and most important goal is Life Safety, which is to prevent injury and loss of life. The second goal of fire prevention is to Prevent Property Damage. The final goal of fire prevention is Protection of Operations. By preventing fires and limiting damage, we can ensure that work operations will continue without interruption with intelligent and robust Business continuing planning.

COURSE DIRECTOR

Brig (Retd) A K Pathak CSP, CDM & BCP, CFMS was commissioned into the Armoured Corps of the Indian Army in 1974. Had the opportunity to impart training to Post-graduate & Under graduate participants at two Army Schools of Instruction. Retired after over 35 yrs of service in the Army. Presently, Dy Director General - Academics and Faculty at IISSM.

COURSE CONTENTS

- Fire Safety - General Aspects.
- Guidelines for fire Safety - Fire Safety Act and National Building Code, 2005/2016 and NFPA standards.
- Vulnerability Analysis and Integrated Fire Safety Plan
- Disaster Risk Management and Business Continuity Planning.
- Latest technology Fire fighting and equipments in use.
- Fire and Safety Management in Industries, Hospitals and Banks.
- Fire and Safety Management in Malls, High Rise buildings and Hotels.
- Investigation, Reporting and Audit.

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Certificate Course on Corporate Vigilance

24-25 May 2023
1000-1700 Hrs. (Virtual Classroom)

Who should attend ?

- Security Officers
- Fire Safety Officers
- HR / Administration Managers responsible for Vigilance
- Security and Fire officers and
- Operational Managers of Security Service Providers.

Objective

On completion of the course, the participants will be up skilled on matters of Security, Safety and Vigilance Management in Corporate and would be competent to handle the Security and Vigilance related Operational and Administrative tasks.

Course Contents

- Corporate Vigilance - Overview & Preventive Aspects.
- Vigilance - Legal Aspects.
- Vigilance Operation - Investigation, Verifications & Screening
- Risk Assessment
- IT Act and legal framework.
- Cyber Security & Data Protection.
- Fraud detection
- Investigation, report writing and FIR.

Course Fee

Registration Fee : Rs 10,000/-
(Rupees Ten Thousand Only) plus
GST 18% applicable.

Course Director

Col (Dr) MP Sen (Retd) is highly accomplished professional with 32 years of experience (21 years in Army) in the fields of Telecom Infrastructure business, Cyber Security and Defence Strategy. He was commissioned into the Corps of Signals and Commanded a prestigious Divisional Signal Regiment. He is an alumni of Defence Services Staff College, Wellington, India.

He is M.Sc (Physics), M.Tech in (Telecom & IT), M.Sc (Defence & Strategic Studies), PGD(HR) and Ph.D in Conflict Management from Jadavpur University, Kolkata. He has authored a book titled "Naga Movement: Longest Surviving Insurgency in Asia" and contributed articles in various newspapers, journals and magazines.

Presently he is working as the Director – Courses at International Institute of Security and Safety Management, New Delhi.

Register
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